



Russell Greenland

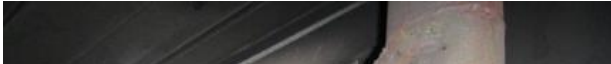
VicRoads

***Manager Transport Safety Services – Metro
Heavy Vehicle Services***

Tuesday 17th October



Last of the photo's





The past influencing the future




What are the learnings of 2017

Activities:

- Operation TRISHULA (last three years)
- National Roadworthy Baseline Survey (NRBS)
 - Introduction of NHVIM
- New technology in delivering the business
 - vCom/NHVR fatigue app/JPRO
- Company visits – Sanctions Vs Compliance
 - Case studies of past outcomes
- Working with other jurisdictions/agencies
 - Information & Consistency
- Drafting of new Chain of Responsibility laws





2018 and beyond...

Physical assets to compliment officers in the field

-  New Roller Brake Tester trailer purchased, one for regional Victoria and one for metro Melbourne.
-  JPRO engine readers purchased, to be used in both rural and metro areas.
-  Recruitment of additional mechanics in Heavy Vehicle Services

2018 and beyond...

The goal of Heavy Vehicle Services will always be *compliance*, but our thinking has changed!

-  Use technology to drive intelligence and actions on recidivist offenders
-  Use systems, data and officer interface to target the worst of the worst rather than the next available breach opportunity – vCom, NCIS, MOU's, interceptions
-  Understanding our customers, recognising 'good' performers – education, assistance, information.
-  Heavy Vehicle Policy decisions – NRBS influenced (older vehicles)

2018 and beyond...

Compliance Pyramid:








- 🚛 Attitude plays an important role in deciding what actions to take
- 🚛 Top tier = approximately 5%
- 🚛 Second tier = approximately 10%
- 🚛 Third and fourth tiers = approximately 75%

🚛 Learnings – the second tier watches what we do as regulators to the top tier.
(costing operators real time and money)



2018 and beyond...

Focus in 2018:

-  Roadworthiness by itself and as a function of CoR
-  Load Security – new guide released by NTC
-  Targeting the worst of the worst
-  Reductions in Red Tape
-  Understanding our customers – every interception is an opportunity to influence compliance
-  Intelligence influencing actions
(a greater understanding of what can be achieved)
-  National Transition to NHVR



Questions?

Section of rear
brake drum

